



ROWAN COUNTY EMS

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RECOMMENDED PRACTICE

QUICK RESPONSE TIMES

- Drivers should look up the location of the call on the map. Write down the directions.
- The attendant EMT on the call should ready the unit for response while the driver verifies the location.
- Additional map books and routing guides are available resource tools on each ambulance.
- Make every effort to locate the call before requesting help from ROWAN Communications. They have the same routing information.
- Employees unfamiliar with the county should do road and map study when there is free time during the shift.
- Prime Time is the first choice to handle routine calls Monday through Friday from 0800 to 1600 hours. Quick work by Prime Time keeps paramedic units free for emergencies.
- ROWAN Communications only holds two calls for Prime Time before assigning paramedic units on routine calls.